



ESO SERVICE CATALOG FOR ISSO SUPPORT

DevSecOps EUO Enterprise Security Operations

July 1, 2022



VA



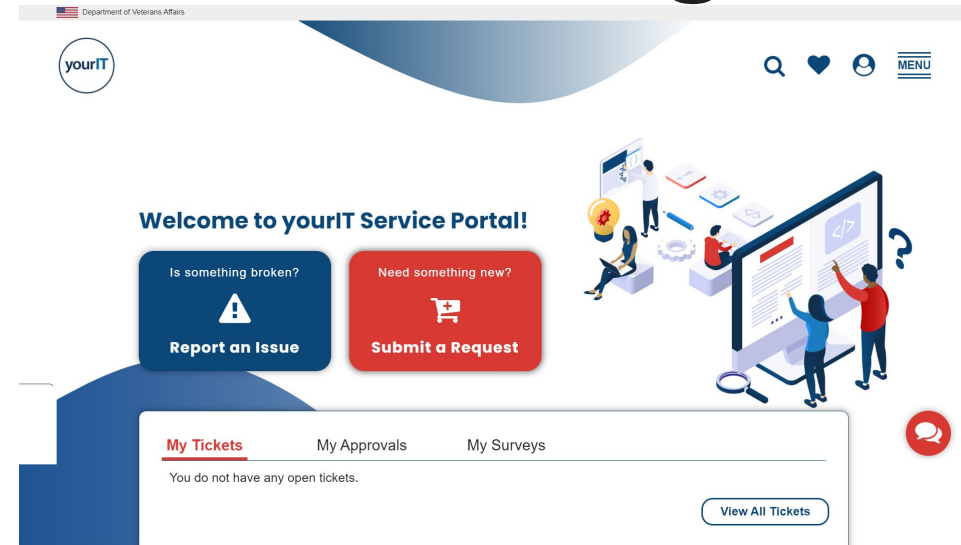
U.S. Department of Veterans Affairs
Office of Information and Technology
IT Operations and Services



ISSO ESO Service Catalog

Navigate to

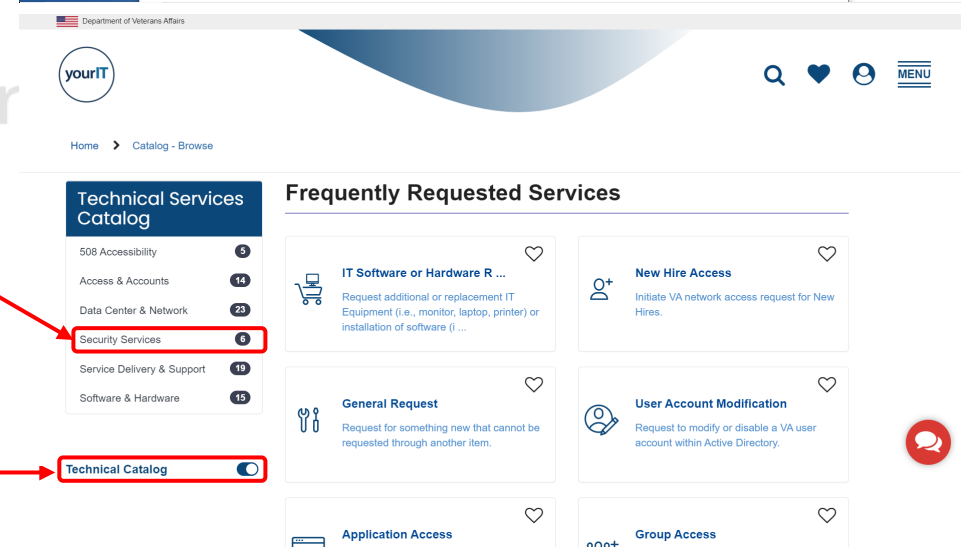
<https://yourit.va.gov/>



For Inter

Select Security Services

Technical Catalog should be toggled to the ON position



Office of Information and Technology

ISSO ESO Service Catalog

Select ESO ISSO Facility Support

The screenshot displays the 'yourIT' portal interface for the Department of Veterans Affairs. The top navigation bar includes the 'yourIT' logo, a search icon, a heart icon, a user profile icon, and a 'MENU' button. Below the navigation bar, the breadcrumb trail reads 'Home > Catalog - Browse'. The main content area is divided into two columns. The left column, titled 'Technical Services Catalog', lists various service categories with counts: 508 Accessibility (5), Access & Accounts (14), Data Center & Network (23), Security Services (6), Service Delivery & Support (19), and Software & Hardware (15). The 'Security Services' category is highlighted with a blue bar. The right column, titled 'Security Services', displays a grid of service cards. The 'ESO ISSO Facility Support' card is highlighted with a red border and a red arrow pointing to it from the text 'Select ESO ISSO Facility Support'. The card description reads: 'Request to engage with an Information System Security Officer'. Below the grid, the breadcrumb trail continues: 'Home > All Catalogs > Technical Services Catalog > Security Services > ESO ISSO Facility Support'. The main content area for 'ESO ISSO Facility Support' is shown, featuring a large shield icon with a keyhole. The description states: 'Request to engage with an Information System Security Officer (ISSO) to document an organization's security functions. This will include VA 6500.6 contract support, Research Protocol Support, Medical Device/VA 6550 Support, Electronic Equipment Requests, Physical Security Reviews, Information Security training requests, MOU/ISA Support, eMASS Support, Incident Response, and enterprise security audits.' Below the description, the 'REQUESTER INFORMATION' section shows a dropdown menu for 'Requested By' with the selected value 'Steven Blackwell (VHAHAMBlackS)'. On the right side of the page, there is an 'Order Now' button and a 'Required information' section with a dropdown menu for 'Are you submitting this request?' and a 'Requested For' field.

For Inter




ISSO ESO Service Catalog

Request to engage with an Information System Security Officer

REQUESTER INFORMATION

*Requested By

 Steven Blackwell (VHAHAMBlackS) **Auto Populates**

*Are you submitting this request on behalf of someone else?

-- None -- **Should be no, unless the user is submitting the ticket on behalf of someone else.**

*Requested For


If they are submitting the ticket on behalf of someone else, they will enter the name here.

*Requested For Phone Number ?

Please enter the phone number using 10 or 11 digits. 

Auto Populates

Requested For Phone Extension ?

Numeric Text Only. 

Extension # if needed

*Requested For Email Address

Auto Populates

*Requested For Location

Auto Populates

REQUEST DETAILS

*Type of Service Requesting ISSO Support

-- None --

*Facility Location

Order Now

Required information

Are you submitting this request...

Requested For

Requested For Phone Number

Fields with a Red Asterisk * are Required Fields.

Office of Information and Technology

ISSO ESO Service Catalog

REQUEST DETAILS

*Type of Service Requesting ISSO Support

-- None --

Contract Review

Research Protocol Review

Medical Device/SPS Assessment - VA Directive 6550

Electronic Equipment Request

Physical Security Review

Information Security Awareness Training / Consultation

Remote Access Support

Order Now

Required information

Type of Service Requesting IS...

Facility Location

Detailed Description of Servic...

Add attachments

For Internal Use Only

Catalog Items (Phase One)

- **Contract Reviews**
- **Research Protocol Reviews**
- **Electronic Equipment Request (EER)**
- **MD/SPS Assessment (6550/ERA)**
- **Physical Security Reviews**
- **Information Security Awareness Training/Consultation**
- **MOU/ISA Support**
 - **MOU/ISA Support General Support**
 - **MOU/ISA Support Update**
 - **MOU/ISA Support Annual Review**
- **Remote Access Support**
 - **Site to Site Request**
 - **DAC Support**